

CHRISTINA TRAN

Winter Park, FL 32792

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PROFESSIONAL SUMMARY

Driven Pharmacy Technician, working within a fast-paced retail pharmacy setting. Highly proficient in accurately filling and labeling prescriptions, maintaining drug inventories, and updating pharmacy records. Excited to bring talent and a record of excellence in customer service to the growing pharmaceutical industry.

SKILLS

- Problem-solving skills
- Team Collaboration
- Confidentiality and HIPAA
- Drug safety
- Insurance Billing
- Medication Dispensing
- Prescription Filling
- Drug Classification Knowledge

WORK HISTORY

06/2024 to Current

Pharmacy Technician

CVS Pharmacy – Orlando, FL

- Answered incoming phone calls and addressed questions from customers and healthcare providers.
- Stocked, labeled, and inventoried medication to keep accurate records.
- Enhanced pharmacy workflow by assisting pharmacists with medication dispensing, labeling, and packaging.
- Calculated dosage, filled prescriptions, and prepared prescription labels with absolute accuracy.
- Performed wide range of pharmacy operations with strong commitment to accuracy, efficiency and service quality.
- Provided exceptional customer service, fostering positive relationships with both new and returning patients at the pharmacy counter.

06/2022 to Current

Lead Server

Ootoya Sushi Lounge – Orlando, FL

- Managed high volume dining periods with effective time management and strong multitasking abilities.
- Promoted a positive workplace culture through teamwork, open communication, and mutual support among coworkers.
- Oversaw daily operations of service team, delegated tasks, and trained new staff.
- Mentored new servers, sharing best practices for exceptional service and fostering a positive work environment.
- Developed strong rapport with regular customers, encouraging repeat business through genuine connection-building efforts.

- Collaborated with managers on employee scheduling needs, helping maintain optimal coverage during peak hours without sacrificing quality of service.

12/2021 to 06/2022 **Server**

Briarpatch – Orlando, FL

- Demonstrated strong multitasking skills by managing multiple tables simultaneously without compromising service quality.
- Served food and beverages promptly with focused attention to customer needs.
- Worked with POS system to place orders, manage bills, and handle complimentary items.
- Performed opening and closing duties, ensuring the dining area was prepared for seamless service transitions.

09/2020 to 04/2021 **Barista**

Starbucks Coffee – Orlando, FL

- Maintained a clean and organized workspace for optimal productivity and safety.
- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Contributed to a positive team environment through effective communication and collaboration with colleagues.
- Managed time effectively to balance both front-of-house tasks and back-of-house responsibilities during busy periods.

EDUCATION

05/2024

Bachelor of Science: Health Science And Professions
University of Central Florida - Orlando, FL

01/2020

High School Diploma
University High School - Orlando, FL

CERTIFICATIONS

- Health Literacy for Public Health Professionals, CDC, 2023
- Preventing Adverse Childhood Experiences Training for Pediatric Medical Care Providers, CDC, 2023
- Human Research (Behavioral Research), CITI, 2023

COMMUNITY OUTREACH

St. Philip Phan Van Minh Vietnamese Catholic: Youth Group Director, 2018-2022

- Directed and organized youth group agenda (i.e. scheduling, logistics, event planning, etc.)
- Overseeing financial accounts, Created, taught, and performed educational curriculum
- Directed meetings, events, and conferences with local/neighboring communities
- Directed, organized, and hosted local food drives, charities, and other community gatherings

HONORS AND AWARDS _____

- Dean's List 2021
- Dean's List 2022
- Dean's List 2023

LANGUAGES _____

English

Native or Bilingual

Vietnamese

Native or Bilingual